



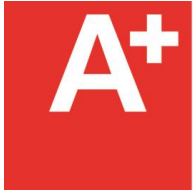
International
Healthcare

Your Health First

How to file a claim reimbursement

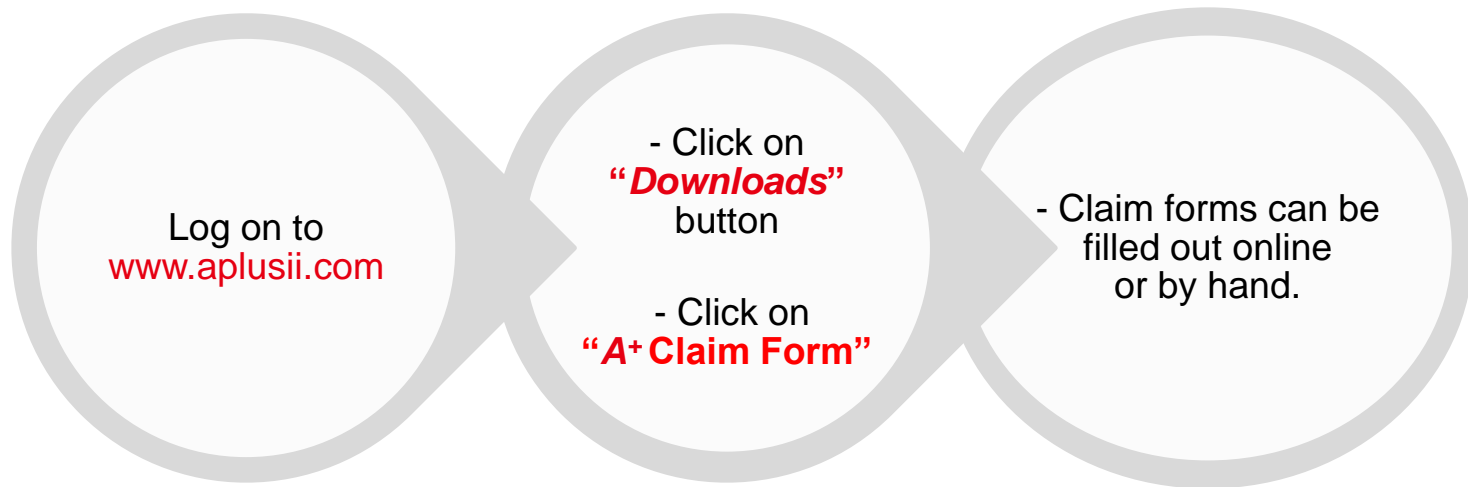


www.aplusii.com



How to file a claim reimbursement

Claim forms can be downloaded on **A+ website**



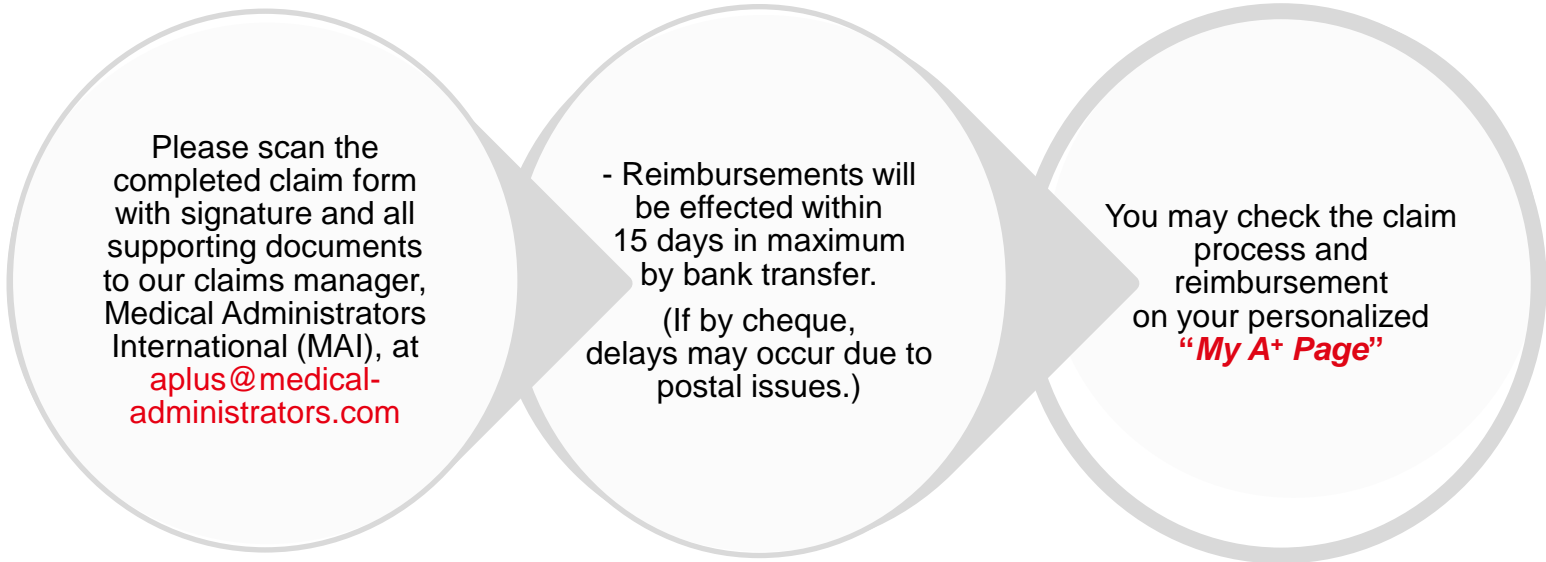
*Tip : Allow Internet Explorer pop-up



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To file a claim reimbursement by e-mail

Claim reimbursements of less than *EUR 500 / USD 675 / CHF 750* may be processed by e-mail



Original invoices must be kept for 12 months.

Claim reimbursements of *EUR 500 / USD 675 / CHF 750* or more must be processed exclusively by mail



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Claim reimbursements of *EUR 500 / USD 675 / CHF 750 or more* must be processed exclusively by mail

Processing by mail

- Claim forms can be downloaded on ***“My A+ Page”*** and filled up online or by hand.

Claim Forms must be signed and returned to MAI together with all supporting documents.

Keep copies of all your documents before sending them by mail.

You can check your claims reimbursement status as usual on ***“My A+ Page”***.

Asia contact:

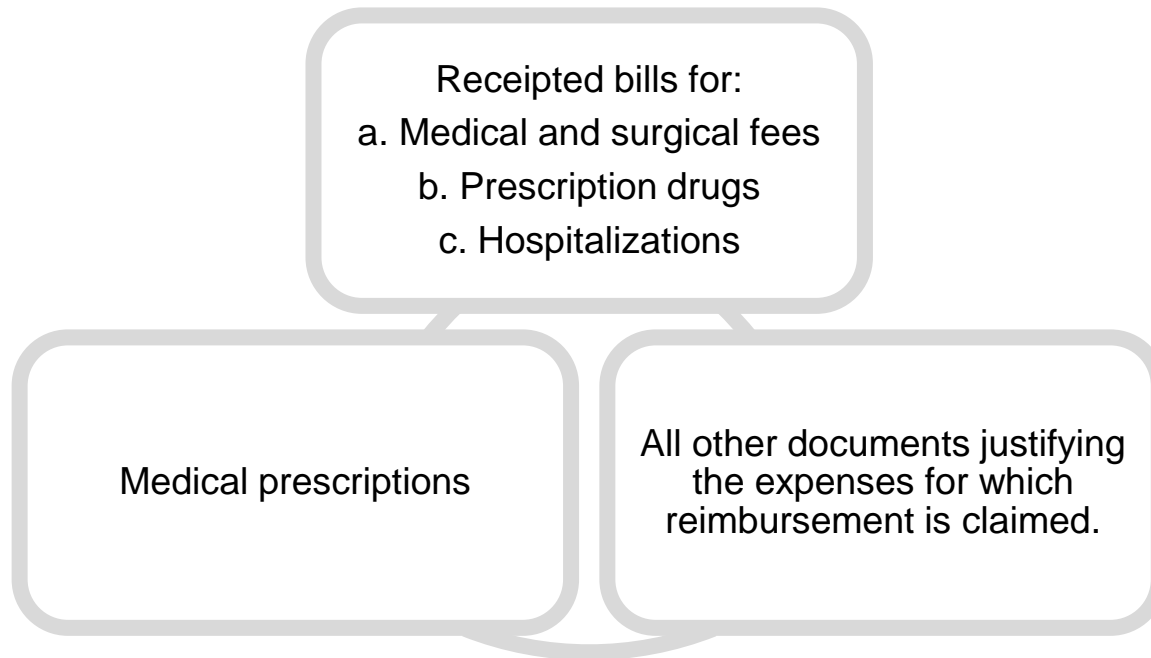
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Europe contact:

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92300 Levallois-Perret,
France
+33 1 77 68 01 60



What supporting documents are required?



All supporting documents should clearly show **the patient's name**, **treatment date**, **diagnosis** and **the prescribed medicines**.



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Thank you!